

NOTICE TO CUSTOMERS

ARLINGTON POLICE DEPARTMENT INITATED TOWS



If you have a complaint regarding services for tows initiated by the Arlington Police Department, you may lodge your complaint with the Arlington Police Department.

- Email: **WRECKERCOMPLAINTS@ARLINGTONTX.GOV**
(Your email will be reviewed, and you will be contacted regarding your complaint.)
- In Person: **620 W. DIVISION STREET, ARLINGTON, TX 76011**
Visit the Arlington Police Department and file a complaint with the desk officer.

Please note that complaints must be filed within 30 days of the incident unless special circumstances apply.